

4HONLINE 2.0 IS . . .

The **OFFICIAL** Ohio 4-H Youth Development Program database for **enrolled** 4-H members and volunteers. This system works as a partnership between the 4-H family and the county Extension Office to manage the 4-H enrollment process and distribute important information to you.

By allowing you access, you can update your club and project information as well as personal information (email, home address and phone). This will ensure that you are properly enrolled in the county program and receive important news and updates such as newsletters, deadline information and leadership opportunities.

If your child(ren) belongs to a shared parenting household, you will need to decide a primary address for all materials that are to be mailed. However, multiple email addresses may be added to the member profiles. Emails pertaining to the countywide 4-H program sent from the Extension office are generally sent to all email addresses provided.

The ability to change or update your information may be limited in certain fields of 4-HOnline. If you see information that is incorrect and you are not able to make changes, please call the County Extension office for these changes to be made.

For those who have used 4-HOnline in the past, you will notice a change to the platform this year. The database was updated recently and will appear different but will now serve as version 2.0 of 4-HOnline to enroll, select projects, register for events, etc.

A note about security...

4-HOnline is a secured database that complies with the PCI Security Standards Council. The Ohio 4-H Youth Development Program and the 4HOnline program developers work closely to monitor and ensure that highest level of protection for information stored on the system.

Ohio 4-H and 4-HOnline does not share or sell any personal information to third party vendors without your knowledge or permission.

Thank you for your continued patience as we transition to this new system.

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THE OHIO STATE UNIVERSITY

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FAQ – Frequently asked Questions

Q: I forgot my password, how can I get it?

A: On the login page, click on “Reset Password.”

Q: I forgot the e-mail address that I used, how can I get it?

A: Contact your County Extension office

Q: I requested my password to be sent, but it never came, what should I do?

A: Contact the Extension office and ask for your password to be reset.

Q: I was given/e-mailed a password but when I typed it in, it did not work?

A: Because of the sensitivity of the passwords it is recommended that you “cut and paste” the password into the password field. Then once you are logged into the system, you can reset it to something that you will remember as long as it has a minimum of 8 characters and includes letters, plus numbers and/or symbols.

Q: I completed my profile over a week ago and it is still pending, what do I do?

A: Contact your County Extension office